BAB V

KESIMPULAN

Penelitian ini menggunakan teori neo-liberalisme institusional serta konsep *human security* dan *humanitarian responsibility* sebagai panduan penelitian. Penelitian dan analisis data yang dilakukan penulis dalam tulisan ini adalah upaya penulis dalam menjawab pertanyaan penelitian ***"Bagaimana United Nations High Commissioner for Refugees (UNHCR) Menangani Permasalahan Pengungsi Korban Perang Sipil Suriah Yang Berada di Jerman Pada Tahun 2011-2017."***

UNHCR adalah organisasi internasional yang sudah memiliki banyak pengalaman dalam menangani masalah pengungsi. Upaya-upaya yang dilakukan oleh UNHCR terkait permasalahan pengungsi di Jerman sudah direncanakan sedemikian rupa agar mendapat hasil yang memuaskan untuk semua pihak yang terlibat dalam usaha ini. UNHCR disini memiliki peran dalam memastikan hak-hak para pengungsi sehingga masalah-masalah terkait pengungsi tidak terjadi kepada mereka. Salah satu upaya untuk menyelesaikan masalah ini adalah untuk berintegrasi dengan masyarakat Jerman. Usaha UNHCR untuk mengintegrasikan para pengungsi kedalam masyarakat Jerman dilakukan dengan menyediakan sarana pendidikan berkualitas, meningkatkan kualitas kesehatan, meningkatkan keamanan bagi para pengungsi Suriah dan juga untuk masyarakat Jerman, memberdayakan pengungsi dalam bidang pekerjaan, dan membuat pemukiman sementara bagi para pengungsi.

Dalam bidang pendidikan, UNHCR bekerja sama dengan pemerintah Jerman dalam pembuatan program dan aktivitas untuk para pengungsi agar dapat mengikuti pendidikan yang setara di Jerman, salah satu upayanya adalah untuk mengajarkan guru-guru dari Suriah untuk berbahasa Jerman yang dapat dipakai untuk mengajari populasi Suriah lainnya di Jerman. Dengan UNHCR *Education Strategy*, UNHCR mengajak pihak-pihak relevan untuk meningkatkan kualitas pendidikan bagi pengungsi di Jerman.

Dalam upaya meningkatkan kualitas kesehatan untuk para pengungsi, UNHCR tidak bergerak sendirian, UNHCR bekerja sama dengan *Red Cross* dan ICRC sebagai organisasi yang lebih ahli dalam bidang kesehatan untuk membantu UNHCR dalam memberikan fasilitas kesehatan berkualitas untuk para pengungsi yang akan meningkatkan kualitas kesehatan pengungsi. Dalam bidang keamanan, terlalu sulit apabila UNHCR ingin turun tangan dalam menangani masalah keamanan, karena bidang ini adalah porsi negara sebagai pelindung kedamaian dan hak-hak setiap orang di negaranya. Upaya dapat dilakukan oleh UNHCR adalah dengan bekerja sama dengan ICRC dalam mengawasi hukum kemanusiaan internasional di Jerman. Untuk membantu Jerman dalam kebijakannya untuk mempekerjakan para pengungsi sebagai tenaga kerja Jerman, UNHCR bekerja sama dengan OECD sebagai organisasi internasional yang dapat mempertemukan kepentingan perusahaan dengan organisasi, negara, dan pihak-pihak terkait dalam forumnya. Dalam hal ini, UNHCR dan OECD bekerja sama untuk membuat rencana aksi dalam upaya untuk mempekerjakan pengungsi di Eropa, khususnya di Jerman. Kerjasama ini baik karena dapat menutupi kekurangan *roles* UNHCR

sebagai arena dimana UNHCR dalam hal ini memiliki keterbatasan dengan tidak adanya forum untuk mempertemukan pihak-pihak yang terlibat dalam suatu masalah yang terkait dengan pengungsi untuk duduk dan menyelesaikan masalahnya, UNHCR menggunakan kerjasama dengan OECD untuk melakukan hal ini.

Dalam pembuatan pemukiman sementara, UNHCR sudah memiliki pengalaman yang sangat berharga dari keadaan darurat lainnya yang telah dilakukan oleh UNHCR. Di Jerman, UNHCR mendapatkan kemudahan dalam pembuatan pemukiman sementara karena di Jerman banyak fasilitas-fasilitas publik yang dapat dijadikan pemukiman sementara bagi pengungsi, yang berdampak pada kemudahan dalam pengintegrasian pengungsi Suriah di Jerman.

Upaya UNHCR dalam menangani permasalahan para pengungsi Suriah di Jerman sudah baik dilakukan walaupun masih banyak kekurangan yang harus dibenahi. Tetapi secara garis besar, UNHCR telah melakukan *roles* dan *functions* nya sebagai organisasi internasional dengan baik. Permasalahan pengungsi bukan hanya permasalahan yang dapat dituntaskan oleh satu pihak, perlu adanya upaya kolektif yang dilakukan bersama-sama dan dengan komplementer.

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