

CHAPTER VI

CONCLUSION

This chapter summarize the findings of the research and respond to the research questions posed in Chapter 1 about public servants' ethical behavior when confronted with ethical challenges in public administration and religious ethics.

Based on the findings in Chapter 4 and the findings of the analysis in Chapter 5, which examines public servants' ethical behavior when faced with a dilemma, it can be concluded that public servants in Indonesia act ethically in public administration because they refer to written laws that apply in Indonesia as a guideline in carrying out their duties as public servants. Furthermore, these public officials' acts are based on their tendency to deliver fair services that are not unbiased to one particular group. This is supported by the findings of a Forum Group Discussion with six public officials in which it was discovered that in all types of dilemmas, most public servants act in accordance with the ethics of public administration.

As a result, the initial arguments of the researchers described in Chapter 1 can be stated in light of current field conditions.

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