

BAB V

KESIMPULAN DAN SARAN

Bab V berisi kesimpulan dan saran dari kegiatan penelitian yang telah dilakukan. Kesimpulan mengacu pada poin-poin tujuan yang telah disebutkan di bab I. Sedangkan saran diperoleh dari keseluruhan penelitian untuk pengembangan selanjutnya.

V.1 Kesimpulan

Sesuai dengan tujuan penelitian, maka terdapat beberapa poin kesimpulan yang didapatkan. Kesimpulan ini didapatkan dari data yang telah diolah dan dianalisis. Kesimpulan dari penelitian adalah metodologi yang digunakan secara berurutan adalah pemodelan topik, interpretasi atribut, analisis sentimen, uji kenormalan, dan uji korelasi. Diagram alir metodologi dapat dilihat pada Gambar III.5. Berdasarkan contoh kasus, metodologi menghasilkan 5 atribut: durasi penggunaan produk sebelum produk tidak berfungsi, besar suara yang diblokir oleh *noise cancellation*, ada atau tidaknya suara yang keluar dari *microphone* saat fitur *mute* menyala dan sebaliknya, besar suara yang ditangkap *microphone*, dan durasi penggunaan *microphone* sebelum *microphone* tidak berfungsi.

V.2 Saran

Pada bagian ini berisi saran yang mungkin dapat membantu untuk penelitian selanjutnya supaya lebih baik. Berikut merupakan saran yang diberikan:

1. Melakukan pengujian parameter pemodelan topik lainnya terhadap nilai *coherence* yang dihasilkan.
2. Mengembangkan metode interpretasi atribut secara lengkap dari sebuah kata kunci atribut.
3. Melakukan perbandingan CTQ yang diperoleh menggunakan *text mining* dan metode-metode lainnya.

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