

BAB 5

KESIMPULAN

Turki telah bertransformasi dari semula berstatus sebagai "negara transit" menjadi "negara penerima" pengungsi Suriah. Hal ini ditandai oleh kehadiran dari 3,5 juta pengungsi Suriah yang tidak bisa kembali ke negara asalnya pada kurun waktu lima tahun terakhir sehingga menyebabkan terjadinya *protracted refugee situation* (PRS). Ankara telah melakukan berbagai upaya penanganan melalui pembentukan kebijakan dan program bantuan seiring dengan timbulnya berbagai permasalahan seperti tingginya stigma negatif masyarakat Turki dan ancaman *refoulement* terhadap kelompok pengungsi. Upaya Ankara juga secara implisit mendorong para pengungsi untuk berintegrasi menjadi bagian dari masyarakat Turki.

Penelitian ini menjawab pertanyaan penelitian yaitu "Bagaimana terjadinya proses integrasi pada pengungsi Suriah di Turki pada tahun 2015-2019?". Proses integrasi terjadi melalui upaya pemenuhan kebutuhan pengungsi berdasarkan empat indikator dari konsep *Integration Framework*. Empat indikator tersebut terkait dengan bidang seperti ketenagakerjaan, tempat tinggal, pendidikan, dan kesehatan yang merupakan bagian dari kebutuhan dasar dari para pengungsi seperti yang terkandung dalam Konvensi Pengungsi 1951. Dalam indikator *markers and means*, proses integrasi telah berjalan seiring dengan pemenuhan kebutuhan pengungsi dalam bidang ketenagakerjaan, pendidikan, dan kesehatan yang cukup baik oleh aktor pemerintah dan non-pemerintah. Namun, masih memiliki barier dalam bidang tempat tinggal karena minimnya bantuan dari aktor pemerintah. Pada indikator *foundation*, proses

integrasi berjalan stagnan karena belum adanya kemajuan dalam peningkatan hak kesetaraan bagi para pengungsi pasca dikeluarkannya TPR. Dalam indikator *social connection*, proses integrasi terjadi karena kelompok pengungsi memiliki hubungan yang baik dengan sesamanya dan dapat mengakses fasilitas yang diberikan oleh lembaga pemerintah Turki. Namun, terdapat barrier karena tingginya stigma negatif masyarakat lokal terhadap para pengungsi dan ancaman *refoulement* dari aparat keamanan. Adapun bidang keamanan serta stabilitas sosial yang terdapat pada indikator *facilitators* masih bertindak sebagai barrier integrasi karena masih adanya tindakan kekerasan terhadap para pengungsi dan kendala bahasa yang masih menghalangi para pengungsi Suriah untuk berinteraksi dengan masyarakat Turki juga sebaliknya.

Selain itu, jalannya proses integrasi melalui pemenuhan kebutuhan juga difasilitasi oleh aktor-aktor pemerintah dan non-pemerintah yang ditinjau melalui *cobweb model*. Analisis menggunakan *cobweb model* menunjukkan bahwa para aktor masih memprioritaskan pemenuhan kebutuhan pengungsi dalam indikator *markers and means* yang terdiri atas bidang ketenagakerjaan, pendidikan, dan peningkatan kemampuan bahasa untuk meningkatkan resiliensi sekaligus kemandirian ekonomi dari para pengungsi. *Cobweb model* memperlihatkan bahwa proses integrasi melalui pemenuhan kebutuhan pengungsi Suriah dalam indikator *foundations, social connections*, dan *facilitations* belum berlangsung dengan baik karena bukan merupakan prioritas utama dari para aktor yang memfasilitasi terjadinya proses integrasi.

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