

BAB V

KESIMPULAN

Berdasarkan pertanyaan penelitian yaitu **“Apa peran *Sightsavers* di program UNITED dalam mengurangi penyebaran infeksi *neglected tropical diseases* di Nigeria wilayah utara?”**, dapat dilihat bahwa pertanyaan penelitian telah terjawab. Peneliti telah menjelaskan peran-peran yang dilakukan oleh *Sightsavers*, yaitu *service delivery*, *innovation* dan *partnership*, melalui program UNITED dalam mencegah penyebaran infeksi *neglected tropical diseases* di Nigeria wilayah utara. Pada proses kegiatan MDA, *Sightsavers* melakukan peran *service delivery* dengan memberikan pelatihan kepada tenaga kesehatan setempat untuk membuat laporan yang baik, catatan terkait aktifitas yang telah dilakukan, distribusi obat-obatan yang efektif, dosis dari setiap pengobatan, dan meningkatkan wawasan warga setempat terkait NTD.

Lalu, *Sightsavers* menggabungkan peran *service delivery* dan *innovation* ketika mereka melibatkan perempuan sebagai CDD. Perempuan diajak untuk berperan bagi komunitas mereka masing-masing. Sebelum program UNITED dilakukan di Katsina, Zamfara, Kano, Niger, dan Kaduna, tidak ada perempuan yang terlibat sebagai CDD. Kebijakan tersebut menunjukkan *service delivery* dalam wujud partisipasi masyarakat dan *innovation* dalam wujud kebijakan yang belum pernah dilakukan. Selanjutnya, peran *service delivery* yang *Sightsavers* lakukan adalah dengan mengikutsertakan perempuan dalam aktifitas-aktifitas

yang bertujuan untuk meningkatkan kapabilitas mereka. Tujuan dari kegiatan tersebut adalah agar perempuan memiliki peran yang sama penting dengan laki-laki dalam mencegah penyebaran infeksi NTD di komunitas mereka.

Selain melatih masyarakat setempat, Sightsavers juga berusaha meningkatkan kapasitas pemerintah, baik tingkat pusat, negara bagian, dan pemerintah lokal. Aspek pertama yang ditingkatkan oleh Sightsavers adalah manajemen rantai pasok obat. Manajemen rantai pasok obat yang baik adalah kunci untuk memastikan bahwa persediaan obat selalu memenuhi kebutuhan masyarakat. Persediaan obat-obatan yang memenuhi kebutuhan masyarakat menjadi langkah awal dari pencegahan infeksi NTD. Oleh sebab itu, Sightsavers melakukan peran *partnership* melalui kerja sama dengan Crown Agents untuk melatih manajemen rantai pasok obat milik pemerintah.

Dalam rentang waktu dua tahun, Crown Agents berhasil melatih 8,058 tenaga kesehatan dari seluruh tingkat pemerintahan. Aspek-aspek yang dilatih oleh Crown Agents adalah kuantifikasi obat-obatan, cara menyimpan obat, serta supervisi proses masuk dan keluarnya obat-obatan. Pelatihan ini berhasil meningkatkan keahlian para tenaga kesehatan dalam membuat inventaris obat yang baik. Pelatihan tersebut tidak hanya bermanfaat untuk obat-obatan NTD, tetapi berbagai jenis obat lainnya.

Kemudian, pemerintah memiliki tanggung jawab untuk menjaga kualitas dan efektifitas setiap program NTD yang sedang berlangsung. Program yang efektif dan berkualitas menuntut kemampuan koordinasi, manajemen, dan kepemimpinan yang baik dari pemerintah. Sightsavers melihat pentingnya

meningkatkan kapabilitas pemerintah dalam aspek-aspek tersebut. Oleh sebab itu, Sightsavers melakukan peran *partnerships* dengan HPI untuk melatih pemerintah melalui kegiatan pembangunan kapasitas.

Kerja sama Sightsavers dengan HPI bertujuan untuk meningkatkan kemampuan pemerintah dalam mengelola program-program NTD. Berdasarkan tujuan tersebut, HPI melatih seluruh anggota tim NTD milik Kementerian Kesehatan Nigeria Pelatihan ini terdiri dari kepemimpinan, koordinasi, dan manajemen proyek untuk mengelola program-program NTD yang sedang berlangsung ataupun akan datang. Kemudian, HPI juga melatih 137 koordinator dari setiap pemerintah lokal dalam hal kepemimpinan, koordinasi, dan manajemen proyek.

Setelah meningkatkan kapabilitas pemerintah, Sightsavers menyadari pentingnya pemahaman masyarakat terkait NTD, seperti penularan, gejala, dan pengobatan. Masyarakat dan pemerintah sama-sama memiliki peran yang penting dalam mengurangi infeksi NTD di Nigeria. Apabila masyarakat telah memahami NTD lebih dalam, maka mereka akan lebih memperhatikan kebiasaan sehari-hari untuk menghindari kemungkinan infeksi. Oleh sebab itu, Sightsavers melakukan peran *partnership* melalui kerja sama dengan Helen Keller International untuk memberikan edukasi NTD kepada masyarakat.

Untuk memenuhi tanggung jawab tersebut, Helen Keller International mendatangkan seorang konsultan yang merancang iklan dalam bentuk musik. Pesan yang disampaikan adalah informasi terkait NTD, seperti penyakit, penyebab, gejala-gejala, pengobatan, dan waktu pengobatan. Pesan tersebut

disiarkan melalui radio dan berhasil didengar oleh sebagian besar masyarakat di kelima negara bagian. Selain itu, iklan yang berisi pesan kesehatan tersebut mendapatkan respon positif dari masyarakat, dibuktikan dengan banyaknya telepon yang masuk ketika *call-in shows* sedang berlangsung. Dalam bab II, peneliti menuliskan lima mitra, tetapi yang dibahas hanya tiga saja, yaitu HealthPartners International, Hellen Keller International, dan Crown Agents. Hal ini disebabkan karena dua mitra lainnya, yaitu Accenture dan Technical Advisory Group (TAG), fokus pada masalah internal Sightsavers dan program UNITED. Contohnya, TAG fokus pada supervisi atau memonitor aspek-aspek teknis dari program UNITED. Kemudian, TAG juga melakukan percobaan atau *testing* terhadap aplikasi dan portal yang dikembangkan untuk program UNITED. Sedangkan Accenture berperan dalam membuat manajemen program yang efektif melalui struktur tata kelola yang baik serta proses pembuatan laporan yang lebih sederhana.

Berdasarkan poin-poin yang sudah dijelaskan, peneliti dapat menyimpulkan bahwa Sightsavers telah melakukan peran *service delivery*, *innovation*, dan *partnership* dalam pencegahan infeksi NTD di Nigeria wilayah utara melalui program UNITED. Setiap peran yang dilakukan oleh Sightsavers memiliki tujuan untuk mengurangi penyebaran infeksi NTD di Kano, Katsina, Kaduna, Zamfara, dan Niger. Sightsavers telah memberikan pelatihan kepada masyarakat, dan melibatkan perempuan di wilayah setempat dalam program NTD. Sedangkan upaya peningkatan kapasitas pemerintah dan edukasi masyarakat dilakukan melalui kerja sama dengan Crown Agents, HPI, dan HKI. Oleh sebab

itu, penelitian ini telah berhasil menunjukkan peran Sightasavers di program UNITED dalam mencegah infeksi NTD di Nigeria wilayah utara.

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